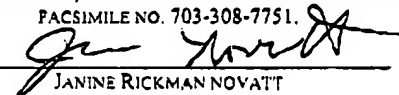


PATENT
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Colleen Hoar	Examiner: UNKNOWN
Serial No.: 10/155,733	Group Art Unit: UNKNOWN
Filed: May 28, 2002	
For: E-MAIL ADD-ON SERVICE	Docket No. 38494-00126

Commissioner for Patents
Alexandria, VA 22313

I HEREBY CERTIFY THAT ON JUNE 4, 2004, THIS CORRESPONDENCE IS
BEING FACSIMILE TRANSMITTED TO THE UNITED STATES PATENT AND
TRADEMARK OFFICE, ATTENTION PATENT FILING RECEIPTS, AT
FACSIMILE NO. 703-308-7751.


JANINE RICKMAN NOVATT

STATUS INQUIRY

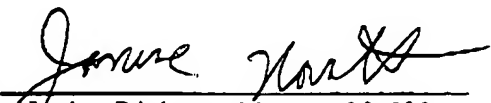
Dear Sir:

Our records show that there has been no action from the U.S. Patent and
Trademark Office on the above-referenced application since we filed the application on
May 28, 2002.

We respectfully request that you please notify us as to the status of this
application at your earliest convenience. Also, if I can be of any assistance to you in the
further prosecution of this matter, please let me know.

Respectfully Submitted,

Dated: June 4, 2004

By: 
Janine Rickman Novatt, 32,593
Phone: 480-994-8888
Fax: 480-947-2663